



溫州康寧醫院股份有限公司

Wenzhou Kangning Hospital Co., Ltd.

(A joint stock limited liability company incorporated in the People's Republic of China)

Stock code: 2120



2019

ANNUAL
ENVIRONMENTAL,
SOCIAL AND
GOVERNANCE
REPORT



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1. About the Report

2. About the Group

1. 在下列各数中，找出与 10 互质的数，并求出它们的最大公约数。

100%

2. About the Group

Honorary title

Awarding authority

01
(01 年度功勛企業)

溫州市鹿城區
(中共溫州市鹿城區委),
溫州市鹿城區
(溫州市鹿城區人民政府)

01 - 01
(溫州市 01 - 01 年度模範集體)

溫州市委
(中共溫州市委),
溫州市人民政府
(溫州市人民政府)

01 - 01
(01 - 01 年協會工作先進單位)

溫州市老衛生科技工作者協會
(溫州市老衛生科技工作者協會)

3. Chairman's Statement

Dear Shareholders, Dear Friends,

On behalf of the Board of Directors, I would like to express my sincere gratitude to all shareholders and friends of the Company for your support and trust in the past year. In the past year, the Company has achieved significant progress in business development, financial performance, and corporate governance. We have successfully completed the restructuring of the Company, which has laid a solid foundation for the Company's long-term development. We have also strengthened our financial position, improved our operational efficiency, and enhanced our corporate governance. We have achieved significant progress in business development, financial performance, and corporate governance. We have successfully completed the restructuring of the Company, which has laid a solid foundation for the Company's long-term development. We have also strengthened our financial position, improved our operational efficiency, and enhanced our corporate governance.

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We will continue to work hard to achieve our goals and create value for our shareholders and friends. We will continue to strengthen our financial position, improve our operational efficiency, and enhance our corporate governance. We will continue to work hard to achieve our goals and create value for our shareholders and friends. We will continue to strengthen our financial position, improve our operational efficiency, and enhance our corporate governance.

GUAN Weili

Chairman of the Board of Directors
(Signature)
00 00

4. Sustainable Development Strategy

4. Sustainable Development Strategy

4.1. Sustainable Development Strategy Framework

Our Sustainable Development Strategy Framework is designed to ensure that our business operations are aligned with the United Nations Sustainable Development Goals (SDGs). The framework is structured as follows:

At the top level, the Board of Directors is responsible for setting the overall strategy and approving the Sustainable Development Strategy. The Management is responsible for implementing the strategy and reporting on progress. The ESG Working Group is responsible for coordinating and monitoring the implementation of the strategy across all departments. Each Department is responsible for implementing the strategy within its own area of responsibility.

The framework is based on the following principles:

- Transparency: We will disclose our progress on sustainable development goals in a transparent and accessible manner.
- Accountability: We will hold ourselves accountable for our performance on sustainable development goals.
- Integration: We will integrate sustainable development into our core business operations.
- Stakeholder Engagement: We will engage with our stakeholders to understand their needs and expectations.

《關於成立環境、社會及管治專責小組的通知》

The Board of Directors

The Board of Directors is responsible for setting the overall strategy and approving the Sustainable Development Strategy. The Management is responsible for implementing the strategy and reporting on progress. The ESG Working Group is responsible for coordinating and monitoring the implementation of the strategy across all departments. Each Department is responsible for implementing the strategy within its own area of responsibility.

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4. Sustainable Development Strategy

-  **Stakeholders** (internal and external) are involved in the development of the strategy.
-  **Internal stakeholders** (employees, management, etc.) are involved in the development of the strategy.
-  **External stakeholders** (customers, suppliers, etc.) are involved in the development of the strategy.
-  **Stakeholders** are involved in the implementation of the strategy.
-  **Stakeholders** are involved in the evaluation of the strategy.

Stakeholders

Communication channels

 Internal stakeholders (employees, management, etc.)	 Internal communication channels (intranet, email, etc.)
 External stakeholders (customers, suppliers, etc.)	 External communication channels (website, social media, etc.)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)
 Stakeholders (internal and external)	 Stakeholders (internal and external)

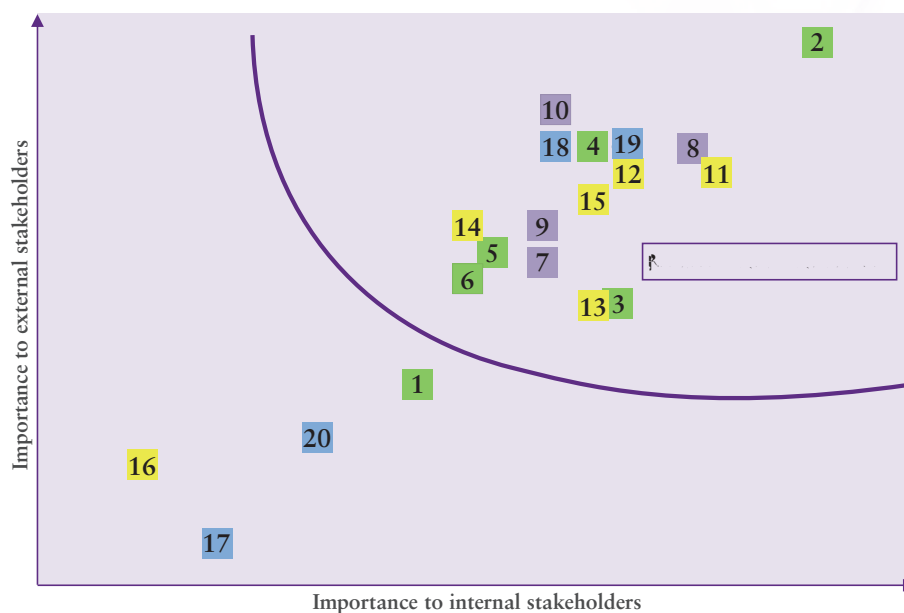
4. Sustainable Development Strategy

Stakeholders

Communication channels

4. Sustainable Development Strategy

Materiality Matrix of Wenzhou Kangning



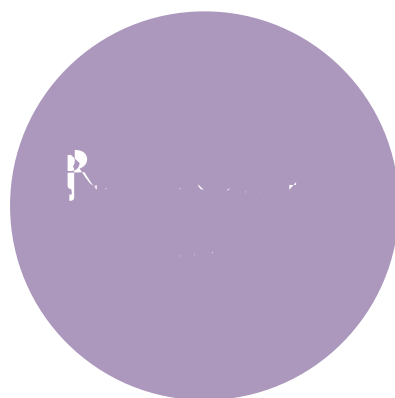
Green Hospital Operation	Professional Medical Team	Fulfilling Medical Commitments	Promoting a Healthy Society
1. Green Hospital Operation Wenzhou Kangning Hospital has been committed to green hospital operation since its establishment. It has implemented a series of measures to reduce carbon emissions, improve energy efficiency, and protect the environment. The hospital has established a green hospital operation management system, which includes energy management, waste management, and environmental protection. The hospital has also implemented a series of measures to improve energy efficiency, such as using energy-saving equipment, optimizing the building design, and implementing a green procurement policy. The hospital has also implemented a series of measures to protect the environment, such as reducing water consumption, recycling waste, and protecting the surrounding environment. The hospital has also implemented a series of measures to improve the quality of the environment, such as improving the air quality, reducing noise, and increasing green spaces. The hospital has also implemented a series of measures to improve the quality of the environment, such as improving the air quality, reducing noise, and increasing green spaces.	10. Professional Medical Team Wenzhou Kangning Hospital has a professional medical team with a high level of expertise and experience. The hospital has implemented a series of measures to attract and retain top medical talent, such as providing competitive salaries, offering professional development opportunities, and creating a supportive work environment. The hospital has also implemented a series of measures to improve the quality of the medical team, such as providing ongoing training and education, and implementing a quality management system. The hospital has also implemented a series of measures to improve the quality of the medical team, such as providing ongoing training and education, and implementing a quality management system.	11. Fulfilling Medical Commitments Wenzhou Kangning Hospital has a strong commitment to fulfilling its medical commitments. The hospital has implemented a series of measures to ensure that it meets the needs of its patients, such as providing high-quality medical care, ensuring patient safety, and providing a patient-centered experience. The hospital has also implemented a series of measures to ensure that it meets the needs of its patients, such as providing high-quality medical care, ensuring patient safety, and providing a patient-centered experience.	1. Promoting a Healthy Society Wenzhou Kangning Hospital has a strong commitment to promoting a healthy society. The hospital has implemented a series of measures to improve the health of the community, such as providing health education, promoting healthy lifestyle choices, and providing access to healthcare services. The hospital has also implemented a series of measures to improve the health of the community, such as providing health education, promoting healthy lifestyle choices, and providing access to healthcare services.

1. 在下列各数中，找出与 1 最接近的数，并圈出来。

[illegible]

5. Fulfilling Medical Commitments

本集團致力於為社會提供優質的醫療服務，並積極參與社會公益活動，為社會做出貢獻。本集團將繼續秉承「以人為本、服務社會」的宗旨，為社會提供優質的醫療服務，並積極參與社會公益活動，為社會做出貢獻。



01

5.1. Compliance of Medical Services

本集團嚴格遵守國家有關醫療服務的法律法规，並積極參與社會公益活動，為社會做出貢獻。本集團將繼續秉承「以人為本、服務社會」的宗旨，為社會提供優質的醫療服務，並積極參與社會公益活動，為社會做出貢獻。

（《醫療機構管理條例》，
《醫療機構管理條例實施細則》，
《中華人民共和國精神衛生法》
《醫療質量管理辦法》）

本集團將繼續秉承「以人為本、服務社會」的宗旨，為社會提供優質的醫療服務，並積極參與社會公益活動，為社會做出貢獻。

5. Fulfilling Medical Commitments

5.2. Management of Business Information

《中華人民共和國專利法》，《中華人民共和國專利法實施細則》，《中華人民共和國商標法》，《中華人民共和國知識產權法》，《知識產權海關保護條例》

《信息技術部安全管理工作制度》

《系統操作權限分級管理制度》

《病人隱私保護制度》

《醫療糾紛預防和處理條例》, 《醫療事故處理條例》, 《突發公共衛生事件應急條例》, 《投訴管理制度》, 《患者滿意度調查整改報告》

5. Fulfilling Medical Commitments

5.5. Supply Chain Management

《中華人民共和國藥品管理法》, 《中華人民共和國藥品管理法實施條例》, 《麻醉藥品和精神藥品管理條例》, 《醫療用毒性藥品管理辦法》, 《醫療器械監督管理條例》, 《醫療器械經營企業許可證管理辦法》, 《供應商管理辦法》, 《採購管理制度》, 110

Geographical region	Number of suppliers
	1
	1
	1

[illegible]

6. Professional Medical Team

《中華人民共和國職業病防治法》，
《職業健康檢查管理辦法》，
《職業病診斷與鑑定管理辦法》，《中華人民共和國消防法》
《醫院保安管理制度》
《醫院消防安全管理制度》

Figure 1. The effect of the number of trials on the number of correct responses. The number of correct responses was significantly higher than the number of incorrect responses in all cases. Error bars represent the standard error of the mean.

[illegible]

.1.

1. $\mathcal{R} = \mathcal{R}_1 \cup \mathcal{R}_2$ and $\mathcal{R}_1 \cap \mathcal{R}_2 = \emptyset$. Then $\mathcal{R}_1$ and $\mathcal{R}_2$ are $\mathcal{R}$ -invariant and $\mathcal{R}_1 \cup \mathcal{R}_2$ is $\mathcal{R}$ -invariant.

7. Green Hospital Operation

醫院應加強能源管理，建立能源管理系統，定期進行能源審核，並根據審核結果制定改善措施，以達到能源管理目標。醫院應加強能源管理，建立能源管理系統，定期進行能源審核，並根據審核結果制定改善措施，以達到能源管理目標。醫院應加強能源管理，建立能源管理系統，定期進行能源審核，並根據審核結果制定改善措施，以達到能源管理目標。

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• • • **R**esearcher: "I have a question about the data."

[illegible][illegible]

Figure 1. The effect of the number of trials on the number of correct responses. The number of correct responses was significantly higher for the 10 trials condition than for the 5 trials condition. Error bars represent the standard error of the mean.

1. *Pharmaceutical industry* – The pharmaceutical industry is a major player in the healthcare sector, responsible for the development, production, and distribution of drugs. It is a highly regulated industry with significant research and development costs.

2. *Healthcare providers* – Healthcare providers, including hospitals, clinics, and physicians, are the primary users of pharmaceuticals. They play a crucial role in the delivery of patient care and the management of chronic diseases.

3. *Insurance companies* – Insurance companies, both private and public, are responsible for financing a significant portion of healthcare costs. They negotiate with pharmaceutical companies and healthcare providers to manage costs and ensure the sustainability of the healthcare system.

4. *Government* – The government, through various agencies and departments, regulates the pharmaceutical industry and oversees the distribution of drugs. It also plays a role in funding healthcare programs and research.

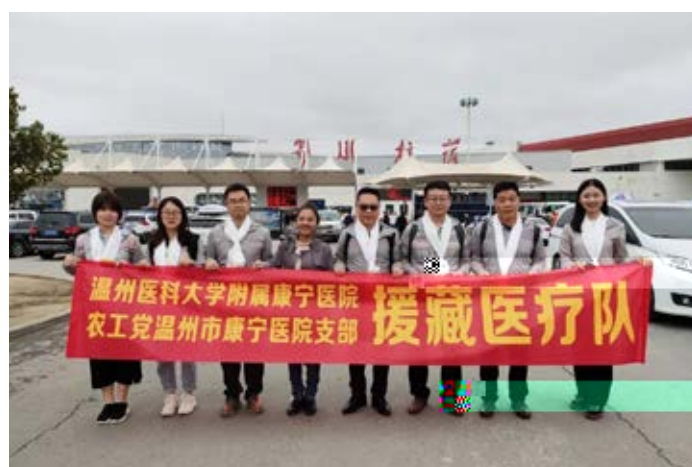
5. *Patients* – Patients are the ultimate recipients of pharmaceuticals and healthcare services. They play an active role in their own health management and are increasingly aware of the costs of healthcare.

7. Green Hospital Operation

《中華人民共和國固體廢物污染環境防治法》，《醫療廢物管理條例》，《浙江省固體廢物污染防治條例》，《醫療衛生機構醫療廢物管理辦法》，《醫療廢物集中處理技術規範》，《溫州市區餐廚垃圾管理辦法》

8. Promoting a Healthy Society

Wenzhou Medical University has been actively promoting a healthy society through various initiatives. The university has established a series of health promotion programs, including health education, health assessment, and health management. These programs aim to improve the health status of the community and promote a healthy lifestyle. The university has also been actively participating in various health promotion activities, such as health fairs, health lectures, and health assessments. These activities have helped to raise the health awareness of the community and promote a healthy lifestyle.



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8. Promoting a Healthy Society

Appendix I: Sustainability Data Statement

Our sustainability data is derived from internal company records and external data sources. The data is audited by an independent third party. The data is presented in the following table.

Environment	Unit	2019
Emissions		
Scope 1 emissions (tCO ₂ e)	tCO ₂ e	1,100
Scope 2 emissions (tCO ₂ e)	tCO ₂ e	0
Scope 3 emissions (tCO ₂ e)	tCO ₂ e	1,000
Greenhouse gas emissions and removals		
Scope 1 emissions (tCO ₂ e)	tCO ₂ e	1,100
Scope 2 emissions (tCO ₂ e)	tCO ₂ e	1
Scope 3 emissions (tCO ₂ e)	tCO ₂ e	1,100
Removals (tCO ₂ e)	tCO ₂ e	1,100
Net emissions (tCO ₂ e)	tCO ₂ e	1,100
Energy consumption		
Electricity consumption (kWh)	kWh	10,000
Gas consumption (kWh)	kWh	1
Water consumption (kWh)	kWh	1,100
Other energy consumption (kWh)	kWh	1,100
Renewable energy consumption (kWh)	kWh	1,100
Non-renewable energy consumption (kWh)	kWh	1,100
Energy efficiency (kWh/unit)	kWh/unit	1,100
Water consumption		
Water consumption (m ³)	m ³	1,100
Water efficiency (m ³ /unit)	m ³ /unit	1,100
Paper consumption		
Paper consumption (kg)	kg	1,100
Paper efficiency (kg/unit)	kg/unit	1,100
Waste		
Waste generated (kg)	kg	1,100
Waste recycled (kg)	kg	1,100
Waste to landfill (kg)	kg	1,100
Waste to incineration (kg)	kg	1,100

Appendix I: Sustainability Data Statement

Social		2019
Total number of employees		1,01
Number of employees by gender		
Male	1	1,01
Female	0	
Number of employees by employee type		
Full-time employees	1	1,01
Part-time employees	0	
Temporary employees	0	
Other employee types	0	
Number of employees by age group		
0 - 20	0	1,01
21 - 30	0	
31 - 40	0	
41 - 50	0	
51 - 60	0	
61 - 70	0	
71 - 80	0	
81 - 90	0	
91 - 100	0	
Number of employees by geographical region		
Germany	11	1,01
Other countries	0	
Total employee turnover rate*		1,01 %
Employee turnover rate by gender*		
Male	1,01 %	
Female	1,01 %	
Employee turnover rate by age group*		
0 - 20	1,01 %	
21 - 30	0,00 %	
31 - 40	0,00 %	
41 - 50	0,00 %	
51 - 60	0,00 %	
61 - 70	0,00 %	
71 - 80	0,00 %	
81 - 90	0,00 %	
91 - 100	0,00 %	
Employee turnover rate by geographical region*		
Germany	1,01 %	
Other countries	0,00 %	
Employee turnover rate by employee type*		
Full-time employees	1,01 %	
Part-time employees	0,00 %	
Temporary employees	0,00 %	
Other employee types	0,00 %	

* Employee turnover rate is calculated as the number of employees who have left the company during the reporting period, divided by the average number of employees during the reporting period, multiplied by 100.

Relevant sections

A1:
Emissions

[illegible]

Appendix II: Hong Kong Stock Exchange ESG Reporting Guide Index

	Relevant sections
B4: Labor standards	本公司在《香港聯合交易所有限公司證券上市規則》（「上市規則」）第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。本公司亦在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。 1. 本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。 2. 本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。
B5: Supply chain management	本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。 1. 本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。 2. 本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。
B6: Product responsibility	本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。 1. 本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。 2. 本公司在《香港聯合交易所有限公司證券上市規則》第19.10條下，披露有關僱員薪酬及福利的資料，包括董事及高級管理人員的薪酬及福利資料，以及僱員薪酬及福利的資料。

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Relevant sections

	• 有關本集團在環境、社會及管治方面所採用的政策、方針及目標，以及本集團在環境、社會及管治方面所取得的成就，請參閱本集團的《環境、社會及管治報告》。 • 有關本集團在環境、社會及管治方面所採用的政策、方針及目標，以及本集團在環境、社會及管治方面所取得的成就，請參閱本集團的《環境、社會及管治報告》。	
B7: Anti- corruption	有關本集團在反貪污方面所採用的政策、方針及目標，以及本集團在反貪污方面所取得的成就，請參閱本集團的《環境、社會及管治報告》。 • 有關本集團在反貪污方面所採用的政策、方針及目標，以及本集團在反貪污方面所取得的成就，請參閱本集團的《環境、社會及管治報告》。	
B8: Community investment	有關本集團在社區投資方面所採用的政策、方針及目標，以及本集團在社區投資方面所取得的成就，請參閱本集團的《環境、社會及管治報告》。 • 有關本集團在社區投資方面所採用的政策、方針及目標，以及本集團在社區投資方面所取得的成就，請參閱本集團的《環境、社會及管治報告》。	

